

# *Policies – CentraCare Laboratory Services*

## **Accreditations**

CentraCare Laboratory Services (CCLS) is fully accredited by the College of American Pathologists (CAP). Our CAP registration number is 1812101-01. CCLS is also accredited by the Department of Health and Human Services – Health Care Financing Administration under Clinical Laboratory Improvement Act (CLIA) #24D0405788 for the Rivercampus site, CLIA #24D0405790 for the Plaza site,

CLIA#24D0405733 for Adult and Urology Site, and CLIA#24D0405820 for the Albany Site.

## **Cancellation of Tests**

Cancellations received prior to test setup will be honored at no charge. Requests received following test setup cannot be honored. A report will be issued automatically and charged appropriately.

## **Referred Tests and Unlisted Tests**

Requests for tests which are not performed by CCLS are referred to Mayo Medical Laboratories as our primary reference laboratory. All testing available at or through Mayo Medical Laboratories will be forwarded to Mayo Medical Laboratories for testing unless prior approval from the laboratory medical director has been granted.

The approval of reference laboratories is made by the medical director of the laboratory and has the approval of the medical staff. All reference laboratories used have a current CLIA certificate and appropriate accreditation.

Results of referred tests are reported to clients as soon as they are reported to CCLS by the reference laboratory. Charges for referred tests are the current fees charged to CCLS by the reference laboratory plus a small handling charge. Fees are subject to price adjustments made by the reference laboratory. Any discounts we receive from tertiary reference laboratories are passed on to you, the client. If you have any questions concerning fees for referred studies, please call Specimen Referral Center at 320-255-5999 extension 57320.

Tests not listed in this book include low volume tests, newly added test procedures, and rare or unusual tests performed only through reference laboratories. If a desired test is not found in this catalog, call the Specimen Referral Center at 320-255-5999 extension 57320.

## **Specimen Delivery to the Laboratory**

Most specimens can be transported to the laboratory via the pneumatic tube system provided that the specimen is placed in

a biohazard bag and placed in a red-zippered sleeve. Specimens that can never be sent to the laboratory via the pneumatic tube system include:

- Spinal fluid aspirates
- Urine collection cups
- Amniocentesis taps
- Tissue biopsies
- Any specimen not in a leakproof container or too large for pneumatic tube system
- Platelet Function Analysis (PFA)
- P2Y12 Inhibitor Test (PRUT)
- Specimen cups containing any fluid or unformed stool

Spinal fluid and amniocentesis specimens must be handed directly to a technologist in the laboratory. Other specimens delivered to the laboratory by nursing personnel or volunteers are to be brought to the specimen drop-off window.

Conveniently scheduled specimen pickup and hard-copy report delivery are available to the St. Cloud area via the CCLS courier. Courier service is available at no charge for routine pickups prearranged with the laboratory. Several pickup times are available throughout the day, Monday through Friday.